

Licensing Sub-Committee Supplementary Agenda



5. Licensing Act 2003 - Application for Review of a Premises Licence at The Foxley Hatch, 8-9 Russell Hill Road, Purley, CR8 2LA (Pages 3 - 36)

Additional information submitted by the applicant and premises licence holder for consideration.

Katherine Kerswell, Chief Executive
London Borough of Croydon
Bernard Weatherill House
8 Mint Walk, Croydon CR0 1EA

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Officer
020 8726 6000
hannah.cretney2@croydon.gov.uk
www.croydon.gov.uk/meetings

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Thank you for your email and the forwarded e-mail.

I have been monitoring the noise levels and working closely with ~~XXXX~~ regarding ~~the~~ ~~XXXX~~ complaint since our initial review meeting and have communicated a number of times with ~~XXXX~~ regarding same.

I will be attending the review and would like to submit some of notes/records that we have been keeping at the Foxley that I would like to reference during the review. I have notarised the initial text exchanges and have also been noting decibel reading at the premises while live music is being performed. Please find same attached.

I have photographic evidence of the readings also but I am not sure if all the files will fit on one e-mail. I will try to send them on a separate email so that they can be viewed if required.

I trust this is in order but if you need anything further please let me know.

Sincerely,

~~XXXXXXXXXX~~

Redhouse Pubs Group Limited

Head Office

~~XXXXXXXXXX~~

136 West Ham Lane,

London

E15 4PT



Decibel readings for the Foxley Hatch, Purley.

All reading have been taken on a handheld decibel monitoring device that we purchased for the venue in order to monitor noise levels while live music is being performed.

Date	Time approx	Bar Area	Lobby/Hallway	Ladies toilets	External/Street
09/03/24	During performance	87.8dbl	66.1dbl	59.4dbl	n/a

Date	Time approx	Bar Area	Lobby/Hallway	Ladies toilets	External/Street
22/03/24	20:17			62.7dbl	
	21:31			63.7 dbl	76.4dbl
	22:05			62.7dbl	69.9dbl

Date	Time approx	Bar Area	Lobby/Hallway	Ladies toilets	External/Street
30/03/24	20:12			61.0dbl	
	20:51			65.4 dbl	
	21:46			55.5dbl	69.3dbl
	22:24			58.2dbl	

Text message exchange between [REDACTED] and the site manager for Red House Pubs Group [REDACTED] on 10/02/24

The text exchange started at approximately 21:15 and went as follows:

Exchange 1:

[REDACTED]:

- Keep your [REDACTED] music down
- You disrespectful [REDACTED]
- Never had this problem until you [REDACTED] bought the pub
- No respect for neighbours or the community
- It'd ok because you're being reported to the police, council, and sent across all social media of the evidence of [REDACTED] in your pub.

[REDACTED]:

- You aren't scaring me either you're threads and [REDACTED], you are living above a pub, and we are allowed to play music
- Please stop messaging me
- You are being [REDACTED]

[REDACTED]:

- On phone to police now
- No ones being [REDACTED] have done basic respect
- My baby is screaming because of

Exchange 2:

[REDACTED]:

- Noise
- If you have kids you should understand.

[REDACTED]:

- Read you're text please

[REDACTED]:

- Never had this problem until you bought the pub
- Have some respect for the people who live here

[REDACTED]:

-I am running a business and yes I have [REDACTED] and I chose not to live above a pub

[REDACTED]:

- I chose to live above a QUIET PUB
- You came along and do this?
- Some people don't have a choice

[REDACTED]:

- Weatherspoons sold it

[REDACTED]:

- Have some respect end of

[REDACTED]:

- You have some respect please

[REDACTED]:

- Clearly don't clean your kitchen
- Have respect for residents end of conversation

[REDACTED]:

- You called me a [REDACTED] and a [REDACTED] I am screenshotting you're messages

[REDACTED]:

- I literally don't care
- You was [REDACTED] over the phone

[REDACTED]:

- There are no [REDACTED] in this place

[REDACTED]:

- I also have evidence
- Yes there are lol

End of text exchange.

Between 21:12 and 22:47 [REDACTED] had 13 missed calls from [REDACTED]

From: [REDACTED]
Sent: Friday, April 5, 2024 1:15 PM
To: LICENSING <LICENSING@croydon.gov.uk>
Subject: Re: Reply from [REDACTED] Re: The foxley hatch license review

Hi,
That's fine thanks for that.
I'd also like to add in the license review the abusive conversation I had with [REDACTED] which led to the messages. I'm not going to randomly start messaging someone without a reason.
Phone calls should be able to be traced via police.
I asked politely for music to be turned cdown to receive a response '
'not my problem you shouldn't live on top of a pub then'
I mentioned that I have [REDACTED] who is crying at the noise to which [REDACTED] responded 'I have [REDACTED] myself and wouldn't live above a pub, who does that'
To which she said I will not be turning down the music move if you don't like it.
Which then resulted in my text messages.
[REDACTED] also apologised for how his staff reacted, which he has now seemed to retracted on.

From: [REDACTED]
Sent: Friday, April 5, 2024 1:21 PM
To: LICENSING <LICENSING@croydon.gov.uk>
Subject: Re: Automatic reply: Reply from [REDACTED] Re: The foxley hatch license review

One more thing I'd like to add is that I've actually been to my doctors regarding the stress this has had on me.
I will be getting a letter from my doctors supporting this as the stress this has put on me is unfair. I'm literally just a mum trying to live comfortably.
Shouldn't have to be 'fighting' for music to be respectful.

From: [REDACTED]
Sent: Friday, April 5, 2024 1:28 PM
To: LICENSING <LICENSING@croydon.gov.uk>
Subject: Re: Automatic reply: Automatic reply: Reply from [REDACTED] Re: The foxley hatch license review

And I think [REDACTED] should retrieve CCTV footage of his staff member and myselfs conversation so he can actually hear how she spoke to me.
Or police should be able to retrieve conversation.

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No Caller ID

unknown

22:47



No Caller ID

unknown

22:47



No Caller ID

unknown

22:46



No Caller ID

unknown

22:33



No Caller ID

unknown

22:32



No Caller ID

unknown

22:25



No Caller ID

unknown

22:25



Neighbour Above Oregano (2)

phone

21:12



Neighbour Above Oregano

United Kingdom

21:08



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No Caller ID

unknown

22:49



No Caller ID

unknown

22:48



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unknown

22:48



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No Caller ID

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22:47



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No Caller ID

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22:46



No Caller ID

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22:33



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SLOW
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dBA

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Tadeto SL720
SOUND LEVEL METER

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Keep your [redacted] music down

You disrespectful [redacted]

Never had this problem until you
[redacted] bought the pub

No respect for neighbours or the
community

It'd okay because you're being
reported to the police, council,
and sent across all social media of
the evidence of [redacted] in your pub

You aren't scaring me either
you're threads and [redacted] you are
living above a pub, and we are
allowed to play music

Please stop messaging me

You are being [redacted]

On phone to police now

No ones being [redacted] have done

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and a star...

Read you're text please

Never had this problem until you bought the pub

Have some respect for the people who live here

I am running a business and yes I have a [REDACTED] and I chose not to live above a pub

I chose to live above a QUIET PUB

You came along and do this?

Some people don't have a choice

Wetherspoons sold it

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